Important Contacts for NU students

Department of Student Services

student_housing@nu.edu.kz
On-campus accommodation, relocation, and in room and roommate choices

studentevents@nu.edu.kz
All questions related to the student events and Student Club activities

student_support@nu.edu.kz
Code of Conduct and Dormitory Rules
Confidential Support

military_register@nu.edu.kz
Military enlistment; enrollment verification for local military services; military registration

svc@nu.edu.kz
Support to Socially Vulnerable Category of students

dss@nu.edu.kz
General email for all other inquiries

Office of the Registrar

registrar@nu.edu.kz
General questions, enrollment verification letters, transcripts

schedule-registrar@nu.edu.kz
Course scheduling and registration

graduation@nu.edu.kz
Graduation and diploma related questions

Academic Advising Office

aao@nu.edu.kz
AAO Academic Advisors

aaopeeradvisors@nu.edu.kz
Academic Advise from well-trained junior and senior students

Student Health and Wellness Center

nu_counseling@nu.edu.kz
Counseling service

sportcomplexmanagement@nu.edu.kz
Physical activity and sports service

Career and Advising Center

gaini.yessembekova@nu.edu.kz
Graduate Application Advising Program

cac@nu.edu.kz
General email for other inquiries

liliya.tleukenova@nu.edu.kz, anar.sadykova@nu.edu.kz
Career Development course, Career Exploration

alumni@nu.edu.kz
Alumni Relations

Bursar's Office

dauren.shalakhmetov@nu.edu.kz
Bank cards

bursars_office@nu.edu.kz
General email for other inquiries

zhanat.balgabayev@nu.edu.kz
Stipends

ainur.yuldasheva@nu.edu.kz
Student trips

atuktubayeva@nu.edu.kz
Contracts, agreements

Library

library@nu.edu.kz
All library questions and requests

interlibraryloan@nu.edu.kz
Interlibrary Loan

Health & Safety Department

oh-students@nu.edu.kz
Occupational Health
All medical inquiries

ship@nu.edu.kz
Medical Insurance Support